300 20445A-09-0077 w 02451A-09-0078 w 01732A-09-0079

W 204464-09-0080 W 084504-09-0081 W 01212A-09-0082



# ORIGINAL

# **ARIZONA CORPORATION COMMIS**

Phone: Fax: **Investigator: Brad Morton** 

UTILITY COMPLAINT FORM

**Priority: Respond Within Five Days** 

Date: 9/29/2009 **Opinion** No. 2009 - 82081

**Complaint Description:** 08A Rate Case Items - Opposed

N/A Not Applicable

First: Last:

**Complaint By: Jennifer Brannon** 

Jennifer Brannon

**Account Name:** Home: Work: Street:

CBR: Maricopa City:

ΑZ Zip: 85139 is: State:

Global Water-Santa Cruz Water Company **Utility Company.** 

Water Division:

**Contact Name:** 

## **Nature of Complaint:**

To: Arizona Corporation Commission **Utilities Division** 

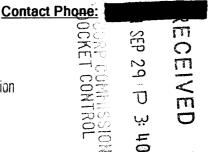
1200W. Washington Street Phoenix, Arizona 85007-2996 From: Maricopa, Arizona Residents Re: Global Water Rate Increase

Docket Numbers: SW-20445A-09-0077

W-02451 A-09-0078 W-O1 732A-09-0079 W-20446A-09-0080 W-02450A-09-0081 W-O1 21 2A-09-0082 **Arizona** Corporation Commission DOCKETED

SEP 2 9 2009

DOCKETED BY



In the matter of the aforementioned docket numbers, I, the undersigned, a resident of Maricopa, Arizona, located in Pinal County, do hereby oppose the proposed increases from Global Water for the following reasons:

- The proposed increase will have a financial impact on my personal budget as well as my Homeowners Association budget. My HOA is already facing significant challenges due to delinquencies and foreclosures and this will only serve to make conditions worse.
- The proposed rate increases are purely profit-driven so that major stakeholders and investors will realize a higher rate of return. Increases do not propose improvements to service, quality ot water, or distribution and there are no plans to improve existing, or build new, infrastructures.
- · Maricopa is one of the hardest hit areas in the country for foreclosures. Proposed increases will be detrimental to attracting builders and buyers, which further diminishes already reduced real estate values. Associations cannot raise assessments enough to cover increases, which will force a severe reduction in maintaining green, healthy landscaping. Aesthetics are the "first impression" of a community and often, one of our biggest and most

# **ARIZONA CORPORATION COMMISSION**

### **UTILITY COMPLAINT FORM**

vilible amenities, there increased rates are approved as proposed, it will severely limit our ability to maintain those amenities, thus creating a less than desirable appearance to residents, visitors, guests and potential buyers.

\*End of Complaint\*

### **Utilities' Response:**

# **Investigator's Comments and Disposition:**

Opinion docketed \*End of Comments\*

l All

Opinion No. 2009 - 82081

Date Completed: 9/29/2009

f. \*7



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W 204464-09.0080 W 02450A-09-0081 W 012124-09-0082

# W 01732A-09-0019 ARIZONA CORPORATION COMMISSION

### UTILITY COMPLAINT FORM

**Investigator: Brad Morton** 

Phone: (002) on

Fax: (

**Priority: Respond Within Five Days** 

**Opinion** 

No. 2009 - 82080

Date: 9/29/2009

**Complaint Description:** 

08A Rate Case Items - Opposed

N/A Not Applicable

First:

Last:

**Complaint By:** 

**Janet** 

Goodburn

**Account Name:** 

Janet Goodburn

**Home:** (5 Work:

Street:

City:

Maricopa

CBR:

State:

ΑZ

**Zip**: 85139

<u>is:</u>

**Utility Company.** 

Global Water-Santa Cruz Water Company

Division:

Water

**Contact Name:** 

Contact Phone: (6



# **Nature of Complaint:**

September 24, 2009 Arizona Corporation Commission **Consumer Services Section** 1200 W. Washington Street Phoenix, Arizona 85007

Re: Global Water- Dockets SW-20445A-09-0077, W-01732A-09-0079, W-02450A-09-0081, W-02451A-09-0078, W-20446A-09-0080 and W-01 21 2A-09-0082

### To Whom It May Concern:

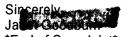
As a customer of Global Water, I wanted to voice my concern over their request for a rate increase. Given the current economy, we are all suffering in one way or another. Many people lost money this past year on their investments and 401 Ks, some have lost jobs, and there are those who are struggling just to keep their homes.

We also have concerns for our neighborhoods. Many people live in communities with a Homeowners Associations that have large water bills. In our community of Alterra, we have cut back on water usage. We chose not to over seed the grass areas in our parks again this year and we are in the process of removing the water feature at the community entrance. Even with these changes, we still struggle due to the lack of funds from foreclosures and under built loft. The amenities put in by builders are hard to support and afford when a community is not completely built out.

An increase at this tirne, especially at the rate being suggested, would cause a great hardship for many people and communities in the City of Maricopa. Should you have questions regarding this letter, I can be reached as follows:

# ARIZONA CORPORATION COMMISSION

### **UTILITY COMPLAINT FORM**



Diff. SPONSON K.

\*End of Complaint\*

**Utilities' Response:** 

# **Investigator's Comments and Disposition:**

Opinion docketed and consumer notified by telephone \*End of Comments\*

Date Completed: 9/29/2009

Opinion No. 2009 - 82080





